

Shiftleader Quality

As a Shiftleader Quality, you play a crucial role in ensuring process and product quality and operational continuity. You are the connecting link between the daily operation and continuous improvement of our warehouse processes.

You provide operational management to the Quality Operators and report directly to the Quality Manager. With your keen eye on quality, you ensure that processes are carried out correctly and are continuously improved.

You are an important ambassador of our quality policy and you actively contribute to a safe, structured and customer-oriented working environment.

In Waalwijk, we exclusively serve one customer with a team of approximately 80-100 dedicated employees in a warehouse environment of approximately 20,000 square meters. We strive to maintain the highest standards of efficiency and customer satisfaction.

What will you do?

- Monitoring quality and compliance with guidelines during the shift;
- Identifying risks, deviations and areas for improvement;
- Reporting quality issues and initiating follow-up;
- Identifying deviations from the set standards;
- Operationally managing, coaching and motivating Quality Operators;
- Leading the shift start with a focus on quality, safety and improvement potential;
- Performing checks on warehouse processes and intervening where necessary;
- Contributing to process improvements and optimizations;
- Drawing up and following up on quality reports and improvement actions;

This is what KLG Europe offers

- Working at a growing and healthy logistics service provider where norms and values have played an important role for decades;
- Good working conditions, with a nice salary based on full-time employment;
- Working in an accessible organization where the lines of communication are short;
- Attention and space for education, personal development and career opportunities;
- An informal and good working atmosphere;
- A dynamic, international and innovative working environment;
- We also have 26 vacation days (based on full-time employment), 8% holiday allowance, travel allowance, a nice pension scheme, etc.

Also watch our video about working at KLG: [Working at KLG Europe](#).

Your profile

- You have an MBO/HBO working and thinking level;
- You have demonstrable managerial experience in a logistics environment with a particular focus on quality;
- You are willing to lead your team in a 2-team system during the peak season;
- You have strong leadership skills with empathy to motivate and guide a team;
- You have the ability to respond quickly and effectively to operational challenges and obstacles, have problem-solving skills and customer-oriented thinking;
- You have a strong quality awareness ability and an eye for detail;
- You have organizational skills to plan and coordinate warehouse operations and processes;

- You have good oral and written English language skills to be able to consult effectively with employees, management and other departments (working language at this location is English).

KLG Europe

KLG Europe is a global logistics service provider that has managed to combine the qualities of a multinational with the culture of a family business. Our people are the most important factor. They are the foundation of our business and our success. KLG Europe stands for Borderless Logistics and we offer our people a stable home port in addition to limitless possibilities. We are therefore happy to invest in the growth and development of our employees.

Interested?

Are you interested in a career at KLG Europe? Then respond with the 'Apply now' button on the vacancy on our Careers website. If you have any questions, please contact Linsey van Leeuwen (HR Manager), tel. 077 324 5058.

For more information, we would like to invite you to visit our website www.klgeurope.com or www.werkenbijklg.nl.