

Transport Planner

Do you have an affinity for logistics? Do you enjoy dynamic, varied, and challenging work? Do you have a commercial mindset and a solution-oriented approach? If so, you might be the Freight Forwarder / Transport Planner we are looking for!

KLG Europe stands for Borderless Logistics. To strengthen our Europe team, we are looking for a Freight Forwarder (Transport Planner). In this role, you will be responsible for a number of country groups, ensuring that shipments arrive at their destinations on time and without damage. You will work independently while also collaborating closely with your team.

What does your workday look like?

As a Freight Forwarder (Transport Planner), you start your day by reviewing the planning from the previous day. After that, you focus on planning transportation for the next day. Throughout the day, you are in frequent contact with colleagues from various departments, as well as our regular carriers and international agents.

You work in a lively and dynamic department where teamwork comes first. There is plenty of room for social interaction and a good sense of humor, but everyone is also ready to roll up their sleeves to provide the highest level of service to our customers. At the end of the day, you review your digital planning one final time before heading home with a sense of accomplishment.

What will you do?

- Receive, confirm, and enter transport orders (creating shipment files) received directly from customers or through the sales department;
- Assign freight to one of our strategic carriers while continuously optimizing the balance between transport cost and agreed transit times;
- Prepare loading instructions and unloading lists and send them to carriers;
- Provide loading instructions to warehouse personnel and clearly communicate any irregularities;
- Fully and accurately instruct carriers, trailer operators, and container operators for each shipment;
- Send complete shipment instructions to agents;
- Fulfill all administrative obligations towards customers, shippers, and agents;
- Maintain contact with carriers, customers, and international agents;
- Inform customers and carriers promptly about any irregularities;
- Answer questions from customers and carriers;
- Receive complaints and resolve them appropriately or forward them to the relevant department.

What does KLG Europe offer?

- A professional team with whom you can achieve strong results and look back on your workday with satisfaction;

- Employment with a growing and financially healthy logistics service provider where values and standards have played an important role for decades;
- Attractive employment conditions and a competitive salary based on full-time employment;
- A flat organizational structure with short communication lines;
- Opportunities for training, personal development, and career growth;
- An informal and pleasant working atmosphere;
- Room for personal initiative and creativity;
- A dynamic, international, and innovative working environment;
- Fun activities and company outings.
- You can also watch our videos about working at KLG Europe: [Working at KLG Europe](#)
- Or watch the video about working as a Transport Coordinator: [Working at Planning](#)

Your Profile

- MBO Level 4 working and thinking level or equivalent;
- At least 2 years of experience in a similar role;
- Good command of Dutch, English, and German, both spoken and written;
- Accurate and detail-oriented, with careful handling of customer information;
- Strong communication skills and the ability to easily build relationships with customers;
- Proficiency in Microsoft Word and Excel is an advantage.

Location

Venlo

About KLG Europe

KLG Europe is a global logistics service provider that successfully combines the strengths of a multinational company with the culture of a family-owned business. Our people are the key factor behind our success and form the foundation of our organization. KLG Europe stands for Borderless Logistics, offering employees limitless opportunities while also providing a stable and supportive professional home. We actively invest in the growth and development of our employees.

Interested?

Can you see yourself building a career at KLG Europe? Apply via the “Apply Directly” button on the vacancy page on our careers website.

For questions, please contact Rob van den Brandt Tel. +31 (0)77 324 50 20. For more information we kindly invite you to visit our website www.klgeurope.com or www.werkenbijklg.nl.